

#### **COMPANY PROFILE**

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#### Gerry's Destination Management Company UK Ltd

Your Trusted Global DMC Partner Supplier for UK, UAE, USA & EUROPE +44 793 8811555 www.GerrysDMC.com sales@gerrysdmc.com



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### **About Us**

Gerry's Destination Management Company UK Ltd (Company No. 11891376), headquartered in the UK with a strategic office in Dubai, UAE, is a premier wholesale DMC serving the UK, UAE, USA, and Europe. As an elite member of UK Inbound and IATA, we provide comprehensive ground handling services, including accommodation, airport transfers, and luxury chauffeur services. Our direct contracts with global attractions such as Madame Tussauds, the Statue of Liberty, and the London Eye, coupled with our expertise in managing MICE (Meetings, Incentives, Conferences, and Exhibitions) portfolios for VVIP and standard groups, ensure a seamless and tailored travel experience. With a presence at global events like WTM London and ATM Dubai, we continuously showcase our capabilities and expand our reach. At Gerry's DMC, we deliver personalized solutions and exceptional value, offering the right on-ground services to meet all your client's travel needs. Over decades of experience and high skilled team, we are serving our customers with unmatched services and products.

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# GERRY'S DMC VISION & MISSION

# MISSION

Gerry's DMC provides professional ground handling services across the UK & Europe, USA, and the Middle East, including accommodation and airport transfers in standard, executive, or luxury vehicles. We cater to passengers arriving at key destinations like London Heathrow, New York, Paris, Rome, and more. Our flexible packages suit all budgets, from affordable options to VIP services, designed for both individuals and groups.

# VISION

Gerry's DMC offers personalized, value-added services across the UK & Europe, USA, and UAE, enhancing client experiences and elevating your business profile. As a proud member of global travel associations like UK Inbound, Visit Great Britain, and IATA, we deliver exceptional, tailored solutions to make every journey seamless and memorable.

#### UNIQUE ADVANTAGE

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DMC

With Experience of decades we are more connected to ground related services and our human interaction will allows us to make the more personalised delivery of services and products. Also our geographical existence thorough our offices will keep you connected at all time zones.



Embark on a journey with us and experience the following highlights:

#### Established Expertise:

Gerry's DMC is a distinguished DMC for the UK and Europe, proudly holding elite membership in global travel associations such as UK Inbound and IATA.

#### **Comprehensive Ground Handling Services:**

Professionally catering to the UK, Europe, USA, and UAE, we offer complete packages, including accommodation, airport transfers in standard vehicles, and private chauffeur transfers in executive/luxury vehicles.

#### **Global Attraction Contracts:**

Beyond hotels and transfers, we hold direct contracts with major attractions, such as Madame Tussauds, Statue of Liberty, Cruise operators, London Eye, and various royal palaces and castles.

#### **MICE Excellence:**

With hands-on global experience, our expertise in managing portfolios ranges from VVIP to standard groups, covering everything from accommodation, transportation, halal meals, to local assistance.

#### Global Event Participation:

Active presence in major global events like WTM London and ATM Dubai to showcase capabilities.































































# **OUR RESPONSIBILITIES**

#### **Strategic Marketing & Promotions:**

Develop and implement effective marketing strategies to enhance brand visibility and drive sales.

#### **Customer Service Excellence:**

Prioritize customer satisfaction by addressing inquiries and resolving complaints with professionalism and efficiency.

#### Visa & Passport Expertise:

Provide comprehensive guidance on visa and passport processes, ensuring smooth and hasslefree experiences for clients.

#### **Talent Management:**

Recruit, train, and oversee staff to foster a high-performance culture and maintain service excellence.

#### Financial & Budget Management:

Emphasize cost-efficiency and profitability through strategic budget management and accurate financial reporting.

#### **Operational Coordination:**

Plan and coordinate services and operations to align with organizational objectives, ensuring seamless execution.

#### **Tailored Travel Solutions:**

Offer customized holiday packages and travel insurance, catering to diverse client needs and preferences.

# OUR TEAM

#### **Travel Itinerary Design:**

Create and coordinate comprehensive travel itineraries, ensuring seamless & memorable experiences.

#### All-Inclusive Holiday Packages:

Develop & promote flexible, all-inclusive holiday packages tailored to diverse client preferences & budgets.

#### **Cruise Partnerships & Bookings:**

Partner with leading cruise lines to offer unique travel experiences and efficiently manage cruise bookings.

#### **Collaborations with Travel Agents:**

Work closely with independent travel agents to expand market reach and provide bespoke travel solutions.

#### **Customer-Centric Solutions:**

Focus on delivering tailored travel services that enhance customer satisfaction and drive business growth.



Gerry's Destination Management Company UK Ltd stands as a trusted leader in the destination management sector, grounded in a philosophy that emphasizes the power of partnerships. Our approach encompasses a full 360-degree view, where we foster collaborative relationships with both our service and product partners, as well as our esteemed global clientele. At Gerry's, we firmly believe that successful partnerships are built on mutual respect, reliability, and a shared commitment to excellence.

In an ever-evolving industry, we stay at the forefront of innovation by harnessing state-of-the-art technologies to streamline and manage our bookings. Our use of cutting-edge tools and systems ensures that we can deliver a seamless, efficient experience for both our clients and the travelers they entrust to us. However, we do not rely solely on technology. At Gerry's DMC UK, we believe that human intelligence plays an indispensable role in the delivery of exceptional service. By combining advanced technology with personalized attention, we ensure that every booking is not just processed but carefully tailored to meet the specific needs of our clients and their travelers.

Unlike online travel agencies, which are often driven by automated systems and impersonal interactions, we place great emphasis on the human element in tourism. We recognize that travel is not just about logistics or booking flights and accommodations—it's about creating memorable, enriching experiences. Our team members are dedicated professionals who understand the nuances of hospitality and tourism, and they work tirelessly to ensure that every traveler feels supported, comfortable, and cared for at every stage of their journey.

One of the cornerstones of our approach is our commitment to on-the-ground services. We understand that travelers, particularly those coming from our esteemed clients, expect more than just a standard travel experience. They expect someone who is there to guide them, provide assistance, and offer reassurance when needed. Whether it's arranging seamless transfers, managing unexpected changes, or simply offering a warm welcome upon arrival, we take great pride in providing a level of service that exceeds expectations. Our dedicated local teams ensure that every traveler feels at home, regardless of where they are in the world.

At Gerry's DMC UK, we are proud to be one of the leading destination management companies in the industry, a position we have earned through an unwavering commitment to quality. We do not compromise on the standards of service we offer. Our clients trust us to deliver exceptional experiences that reflect their own brand values, and we take this responsibility very seriously. From the initial planning stages to the final moments of the trip, we are committed to excellence in every aspect of our service.

What truly sets us apart is our deep understanding of the importance of building strong, long-lasting relationships. For us, business is not just transactional; it's about fostering trust and loyalty. The relationships we have cultivated with our partners, clients, and travelers are the foundation of our success. We recognize that these relationships are not just a means to an end—they are our strength. We continuously invest in nurturing these bonds, knowing that it is through collaboration and mutual respect that we are able to deliver the best possible service and create memorable travel experiences for our clients.

In summary, Gerry's Destination Management Company UK Ltd is more than just a service provider. We are a trusted partner dedicated to delivering exceptional, personalized travel experiences. Our combination of advanced technology, human expertise, and a commitment to quality ensures that every aspect of the travel journey is handled with care and precision. We believe in the power of human connection and are proud to offer services that prioritize comfort, convenience, and memorable experiences. Through strong partnerships, innovation, and an unwavering dedication to excellence, we continue to set the standard for what a destination management company can achieve.



**Gerry's DMC Network** 

At **Gerry's DMC**, we offer a comprehensive range of ground handling services across the UK, Europe, the Far East, and beyond, tailored to meet the unique needs of your esteemed clients and elevate your business profile.

#### Our services include:

#### **Accommodation & Transfers:**

We provide professional arrangements for accommodations and transfers, offering both standard vehicle options and private chauffeur-driven executive and luxury vehicles. We ensure seamless arrivals for passengers at major airports such as London Heathrow, Kuala Lumpur, Baku, Amman, New York, Manchester, Edinburgh, Glasgow, Paris, Rome, and more.

#### **Hotel & Apartment Contracts:**

Our in-house team handles hotel and apartment contracting, with direct agreements in place with nearly all major properties. We offer guaranteed allotments and are happy to share inventory details for your convenience.

#### **Attraction Partnerships:**

We maintain direct contracts with leading attraction providers, including Madame Tussauds, Statue of Liberty, The London Eye, and various Royal Palaces and Castles, ensuring exclusive access and priority bookings for your clients.

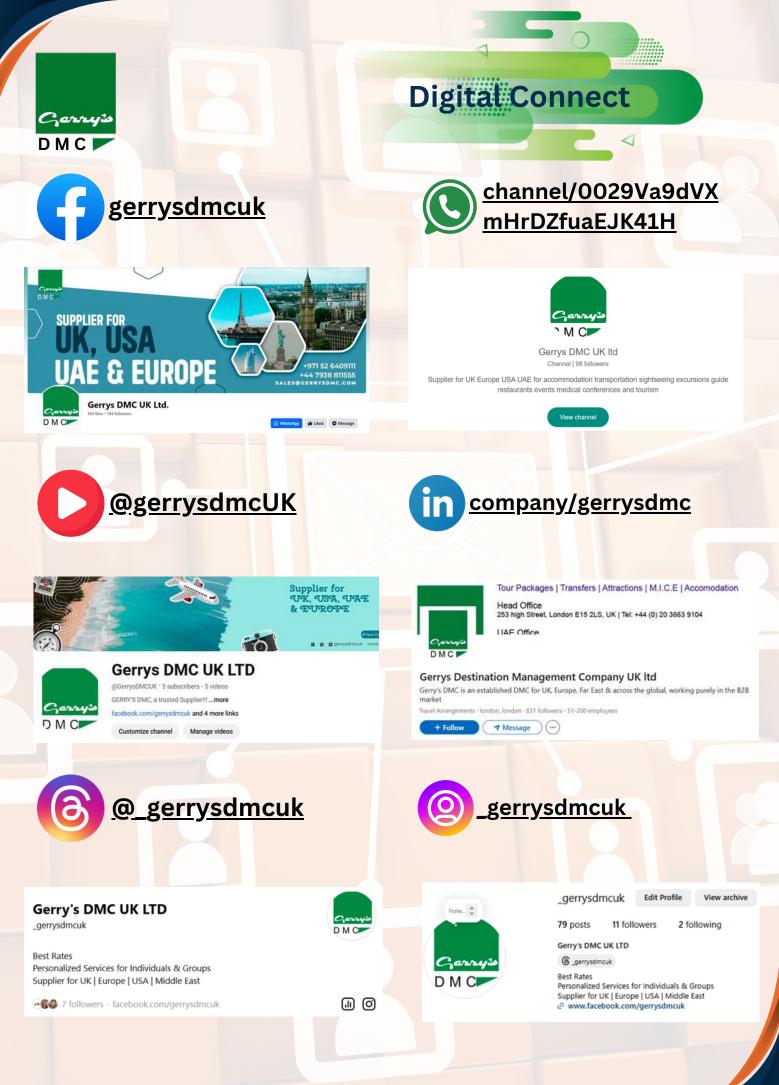
#### **Ground Arrangements for Wholesalers:**

We proudly serve as a trusted ground services supplier for major wholesalers in the GCC, delivering comprehensive arrangements for their clients.

#### **MICE Expertise:**

With extensive global experience in managing **MICE** (Meetings, Incentives, Conferences, and Exhibitions), we successfully handle a wide range of group types, from VVIPs to standard groups, including educational and student trips. Our services cover accommodation, transportation, halal meals, and local assistance, all provided directly by our team to ensure a seamless experience.

Partner with Gerry's DMC for exceptional service, tailored solutions, and unparalleled expertise in ground handling services.





"Exceptional service and smooth travel arrangements." - MR. MUHAMMAD, RIYADH, SAUDI

**Client Reviews** 

"Efficient service and hassle-free travel planning." - MS. ANNA, JORDAN

"Reliable and professional travel solutions provided."

- MR. HUSSAIN, BAHRAIN

"A seamless experience with top-notch service." MR. NASSAR, UAE

> "Highly professional and dedicated team." - MR. TALAL, OMAN



"Reliable & well-organized arrangements every time." - MR. YAHIA, LEBNON



**Client Reviews** 

"Friendly team ensuring a perfect travel experience."



"Superb attention to every detail of the trip." - MR. RISHI, INDIA

"Outstanding customer care and quality service." - MR. ANDREW, PHILIPPINE



"Outstanding guidance and personalized support." - MS. LILIAN, EGYPT

> "Exceptional expertise & customer satisfaction." - MR. ZAFWAN, SRILANKA





# Picture Gallery













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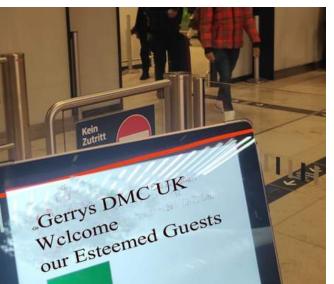




















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Gerry's DMC as part of Gerry's Group is proudly affiliated with leading global organizations, including VFS Global for streamlined visa services, lbyta for customized travel solutions, Air Arabia for efficient flight arrangements, and IATA for industry-standard air travel services and representing many other global brands. These affiliations ensure Gerrys to deliver high-quality, reliable, and seamless travel experiences to our global clients.



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#### UNITED KINGDOM BANK DETAILS

#### **GBP** Account

ACCOUNT TITLE: GERRYS DESTINATION MANAGEMENT COMPANY UK LTD BANK NAME: HSBC BANK MIDDLE EAST LIMITED ACCOUNT NUMBER: 53955249 SWIFT CODE: HBUKGB4B **IBAN**: GB07HBUK40024453955249 CURRENCY: GBP **BRANCH ADDRESS:** UNITED KINGDOM



#### ACCOUNT TITLE: GERRYS DESTINATION MANAGEMENT COMPANY UK LTD BANK NAME: HSBC BANK MIDDLE EAST LIMITED ACCOUNT NUMBER: 84968763 SWIFT CODE: HBUKGB4B IBAN: GB57HBUK40127684968763 CURRENCY: EUR **BRANCH ADDRESS:** UNITED KINGDOM

#### **USD** Account

ACCOUNT TITLE: GERRYS DESTINATION MANAGEMENT COMPANY UK LTD BANK NAME: HSBC BANK MIDDLE EAST LIMITED ACCOUNT NUMBER: 84968771 SWIFT CODE: HBUKGB4B IBAN: GB35HBUK40127684968771 CURRENCY: USD **BRANCH ADDRESS:** UNITED KINGDOM

#### **DUBAI BANK DETAILS**



ACCOUNT TITLE : GERRY'S ROYAL HOLIDAYS LLC **BANK NAME :** HSBC BANK MIDDLE EAST LIMITED ACCOUNT NUMBER: 021-633425-100 SWIFT CODE: BBMEAEAD IBAN: AE64020000021633425100 CURRENCY: GBP **BRANCH ADDRESS:** DUBAI, UAE



**AED** Account

#### ACCOUNT TITLE:

GERRYS ROYAL HOLIDAYS LLC BANK NAME: HSBC BANK MIDDLE EAST LIMITED ACCOUNT NUMBER: 021-633425-001 SWIFT CODE: BBMEAEAD **IBAN**: AE37020000021633425101 **CURRENCY**: AED **BRANCH ADDRESS:** DUBAI, UAE

# **USD** Account

ACCOUNT TITLE: GERRYS ROYAL HOLIDAYS LLC BANK NAME: HSBC BANK MIDDLE EAST LIMITED ACCOUNT NUMBER: 021-633425-101 SWIFT CODE: BBMEAEAD **IBAN:** AE37020000021633425101 CURRENCY: USD BRANCH ADDRESS: DUBAI, UAE

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